

Pat Justis, MA

Pat is currently the Washington Patient-Centered Medical Home Collaborative Manager for the Washington State Department of Health. She also manages the learning sessions for the Beacon Community of the Inland Northwest, for Inland Northwest Health Services, in a demonstration grant using health information exchange to connect rural practices in Eastern WA to hospitals, pharmacies and specialty providers.

Pat has a Master of Arts in Counseling and Community Psychology from St. Martin's University. She has worked in health care for 28 years in a variety of roles. Her experience includes skills in quality improvement tools and methods, team facilitation, organizational development, curriculum design and delivery and program planning. Pat has strong interests in primary care, communication skills in clinical settings, palliative care, patient satisfaction and patient safety.

She is also a freelance writer and photographer, and co-author of *HealthTalk: Questions and Tools for Informed and Engaged Patients: Cancer Edition*. Recently she served a two-year position as a community health care columnist for *The Olympian* newspaper.