



Washington **Patient-Centered Medical Home Collaborative**

A joint project of the Washington State Department of Health and the Washington Academy of Family Physicians

Summary of Measures for Project Evaluation and Quality Improvement

1. Degree of medical home implementation

- Use of Medical Home Index
- Measured at baseline, LS3 and LS5

2. Patient Experience

- Use of modified CG-CAHPS
- Baseline two wave mail survey sent out March, 2010
- Planned to repeat late summer, 2011

3. Provider Satisfaction

- Using Maslach Burn-out inventory for providers and a Dartmouth Institute team satisfaction tool for the rest of the team.
- Measured at baseline, LS3 and LS5

4. Clinical Measures

Diabetes measures

- Improving Performance in Practice Measures (Diabetes) inherited from our joint partner, Washington Academy of Family Physicians
- Collected monthly
- Population: adults with diabetes
 - Blood Pressure Management: Good Control
 - LDL Cholesterol Management: Good Control
 - HbA1C Control: Poor Control
 - Dilated Eye Exam
 - Screening or Treatment for Nephropathy
 - Annual Foot Exam
 - Smoking Assessment
 - Smoking Cessation Intervention

Prevention measures

- Population=to a full time provider's panel, all patients
- Collected quarterly
 - Up-to-Date Well Child Visits at Age 1 Year
 - Up-to-Date Well Child Visits Age 4-17 Years
 - Smoking Assessment
 - Smoking Cessation Interventions
 - Cancer Screening: Cervical
 - Cancer Screening: Colon
 - Advanced Directives
 - Active Medications (# of patients age 65 or older with 15 or more medications on their active medication list)